

CERTIFIED PRE-OWNED



## 172-POINT VEHICLE INSPECTION AND RECONDITIONING

Inspection Date \_\_\_\_/\_\_\_\_/\_\_\_\_ VIN # \_\_\_\_\_

Stock # \_\_\_\_\_ R.O.# \_\_\_\_\_ Vehicle Original In-Service Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Year \_\_\_\_\_ Make \_\_\_\_\_ Model \_\_\_\_\_

Ext. Color \_\_\_\_\_ Int. Color \_\_\_\_\_ Mileage \_\_\_\_\_

Dealer BAC \_\_\_\_\_ Dealership Name \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP Code \_\_\_\_\_

**Note:** Guidelines for completing this form are available as a free downloadable file on the 1Store or by going to [www.GMCertifiedResourceCenter.com](http://www.GMCertifiedResourceCenter.com).

Radio ID # \_\_\_\_\_

### INVESTIGATE VEHICLE HISTORY

**THIS CERTIFIED INSPECTION PROCESS IS REQUIRED FOR ALL CERTIFIED PRE-OWNED VEHICLES. ALL 172 INSPECTION POINTS MUST BE COMPLETED.**

	YES	NO
1 Is this vehicle still covered by its original factory warranty?	<input type="checkbox"/>	<input type="checkbox"/>
2 Owner's Manual/Warranty Booklet Present	<input type="checkbox"/>	<input type="checkbox"/>
<b>REVIEW THE VEHICLE'S HISTORY:</b>		
	PASS	FAIL
3 GWM – Investigate Vehicle History Report	<input type="checkbox"/>	<input type="checkbox"/>
Open Recalls	<input type="checkbox"/>	<input type="checkbox"/>
Branded Title	<input type="checkbox"/>	<input type="checkbox"/>
Warranty Block	<input type="checkbox"/>	<input type="checkbox"/>
4 Vehicle History Report (Check One)	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> CARFAX VEHICLE HISTORY REPORTS		
<input type="checkbox"/> AutoCheck A part of Experian		
<input type="checkbox"/> Other _____		

	PASS	FAIL
5 Check for Vehicle Trouble Codes	<input type="checkbox"/>	<input type="checkbox"/>

	YES	NO
6 Is this vehicle free of any aftermarket modifications like body/chassis lift kits, engine performance chips? Certain modifications may cause the vehicle to be ineligible for Certification. Refer to the Certified Pre-Owned Operations Guide. Acceptable Aftermarket Items: _____	<input type="checkbox"/>	<input type="checkbox"/>

	PASS	FAIL
7 Is this vehicle a good candidate to be Certified?	<input type="checkbox"/>	<input type="checkbox"/>

Pass / Yes checked boxes, continue with Inspection process.

Fail / No checked boxes, notify Certified Pre-Owned Manager and discontinue the Inspection process.

### MAINTENANCE

CHANGE / REPLACE		SVC. REQUIRED	SVC. COMPLETED	
8 Engine Oil and Filter		<input checked="" type="checkbox"/>	<input type="checkbox"/>	
INSPECT / CHECK	INSP. COMPLETED	SVC. REQUIRED	SVC. COMPLETED	
Air/Cabin Filter (if equipped)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Hoses/Clamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Drive/Serpentine Belt	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Wiper Blades (Front /Back)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
LOAD TEST	READING	INSP. COMPLETED	SVC. REQUIRED	SVC. COMPLETED
10 Battery Status:	_____ Volts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11 Clean and Secure Battery Connections		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12 Battery Tray, Retainer & Vent Tubes		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### MAINTENANCE, CONT.

CHECK, TOP OFF OR CHANGE	INSP. COMPLETED	SVC. REQUIRED	SVC. COMPLETED
13 Power Steering Fluid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14 Transmission Fluid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15 Windshield Fluid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16 Engine Coolant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17 Brake Fluid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### CHECK TIRES AND BRAKE PADS

MINIMUM TIRE TREAD DEPTH REQUIRED ON ALL TIRES IS 5/32NDS ACROSS THE TREAD PLANE. ALL FOUR TIRES MUST BE MATCHING BRANDS AND SIZE.

18 RIGHT FRONT	_____ /32nds	19 RIGHT REAR	_____ /32nds
Tire Tread Depth		Tire Tread Depth	
_____ mm remaining		_____ mm remaining	
Brake Pad Thickness		Brake Pad Thickness	



20 LEFT FRONT	_____ /32nds	21 LEFT REAR	_____ /32nds
Tire Tread Depth		Tire Tread Depth	
_____ mm remaining		_____ mm remaining	
Brake Pad Thickness		Brake Pad Thickness	

22 Tire Manufacturer & Brand: \_\_\_\_\_

23 Tire Size/Specifications: \_\_\_\_\_

MINIMUM OF 5mm ON FRONT/3mm ON REAR REMAINING WEAR OF FRICTION MATERIAL ON PADS/SHOES IS REQUIRED.

### DETAILING

INSPECT AND CLEAN THOROUGHLY TO ENSURE THE CUSTOMER IS SATISFIED WITH OVERALL VEHICLE APPEARANCE.

INTERIOR	COMPLETED
24 Carpet/Floor Mats/Seat Covers	<input type="checkbox"/>
25 Headliner/Dash Pad	<input type="checkbox"/>
26 Interior Trim Panels	<input type="checkbox"/>
27 All Glass Surfaces	<input type="checkbox"/>
28 Trunk Compartment/Spare Cover	<input type="checkbox"/>
29 Instrument Panel/Cover/Pad	<input type="checkbox"/>
30 Storage Compartments/Ashtray	<input type="checkbox"/>
31 Remove Foreign Odors	<input type="checkbox"/>
EXTERIOR	COMPLETED
32 Wash or Wax	<input type="checkbox"/>
33 Reasonably Free of Dents	<input type="checkbox"/>
34 Remove Road Tar/Oil/Stains	<input type="checkbox"/>
35 Tires/Wheels Free of Dirt & Brake Dust	<input type="checkbox"/>
36 Recondition Surface Chips/Scratches	<input type="checkbox"/>

### ROAD TEST

INSPECTION CHECK POINTS TO BE COMPLETED AFTER DRIVING VEHICLE.

ENGINE	INSP. COMPLETED	SVC. REQUIRED	SVC. COMPLETED	
37 Start-Up	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
38 Idle Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
39 Sound Quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
40 Service/Warning Lights	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
41 Acceleration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
TRANSMISSION	INSP. COMPLETED	SVC. REQUIRED	SVC. COMPLETED	N/A
42 Shift Interlock	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
43 Shifting 1st-2nd-3rd..OD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
44 Manual	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
45 AWD/2WD/4WD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VEHICLE STABILITY	INSP. COMPLETED	SVC. REQUIRED	SVC. COMPLETED	
46 Alignment/Drift	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
47 Vibration	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
48 Squeaks/Rattles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
49 Wind Noise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
50 Anti-Lock Brakes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
51 Smooth Stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
STEERING	INSP. COMPLETED	SVC. REQUIRED	SVC. COMPLETED	
52 Steering Wheel Centered	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
53 Ease of Turning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
54 Steering Wheel Alignment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
HVAC	INSP. COMPLETED	SVC. REQUIRED	SVC. COMPLETED	N/A
55 Air Conditioning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
56 Heat	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
57 Fan/Speeds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
58 Defrost	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
59 Rear Defrost	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
60 Air Inlet Grilles/Louvers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
61 Recirculation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
62 Climate Control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OTHER	INSP. COMPLETED	SVC. REQUIRED	SVC. COMPLETED	N/A
63 Wipers (Front/Rear)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
64 Speedometer/Odometer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
65 Headlamps/Fog Lamp Aiming	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
66 Turn Signals/Hazards	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
67 Mirrors/Defrost	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
68 Cruise/Resume	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
69 Traction Control	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
70 Dash Panel Gauges/Compass	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### FUNCTIONAL

INSPECT AND/OR VERIFY OPERATION OF ALL COMPONENTS; REPLACE OR REPAIR AS NECESSARY.

	YES	NO	N/A
71  Hardware Functional	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Equipped (If yes, fill in Radio ID above)	<input type="checkbox"/>	<input type="checkbox"/>	
72 Air Bags (All)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
73 Parking Brake	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
74 Convertible Top	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Reference Number:

Cross-reference this number on R.O.

GM FrontLine Ready

WHITE COPY: Purchaser

GOLD COPY: Dealer Service

YELLOW COPY: Dealer Sales

GM reserves the right to disqualify a vehicle from the CBG Certified Pre-Owned Vehicles program for failure to meet program standards based on service history files, an independent vehicle history report and/or information obtained by GM Global warranty management systems.

I certify that this vehicle has undergone inspection and if necessary, repair and/or reconditioning in accordance with the CBG Certified Pre-Owned Vehicles process. Upon final inspection, I have determined that the vehicle is eligible to be certified and is not subject to any open safety or non-compliance recall(s). Required Signatures:

CERTIFIED TECHNICIAN (PRINT) Signature Date: / /

SERVICE MANAGER (PRINT) Signature Date: / /

USED VEHICLE MANAGER (PRINT) Signature Date: / /

The authorized Service Manager and Used Vehicle Manager signatures certify that this vehicle has been carefully inspected and currently meets the requirements of the CBG Certified Pre-Owned Vehicles program. No claim is made that this vehicle is in new condition.

IMPORTANT: Before Certified Pre-Owned vehicles are listed or sold, GM requires dealers to complete all safety recalls. The dealer acknowledges that the appropriate systems have been checked, and that any open recalls have been addressed. The customer understands that the recall status of any vehicle is available at recalls.gm.com or www.SaferCar.gov, and that he/she has received a copy of this vehicle's report dated \_\_\_/\_\_\_/\_\_\_.

CUSTOMER INITIAL DEALERSHIP INITIAL

CUSTOMER NAME (PRINT) Signature Date: / /

FUNCTIONAL, CONT.

Table with 4 columns: Item, INSP. COMPLETED, SVC. REQUIRED, SVC. COMPLETED, N/A. Rows include Weather Stripping, Door Reflectors/Child Safety Locks, Fuel Door and Cap, Spare Tire/Jack/Tools, Spare Tire Cover or Retractor, Alarm/Theft Deterrent, Safety Belts/Retractors, Auxiliary/Cigarette Outlet, Key Fob/Keys/Remote Start.

ENGINE COMPARTMENT

INSPECT OPERATION OF ALL COMPONENTS; REPLACE OR REPAIR AS NECESSARY.

Table with 4 columns: Item, INSP. COMPLETED, SVC. REQUIRED, SVC. COMPLETED, N/A. Rows include Brake System, Cooling System, Ignition System, AC Compressor, Vacuum System, Engine Insulator/Blanket, Fuel System, Power Steering System, Check for Proper Labels/Decals.

UNDER VEHICLE

INSPECT OPERATION AND INTEGRITY OF ALL COMPONENTS; REPLACE OR REPAIR AS NECESSARY.

Table with 4 columns: Item, INSP. COMPLETED, SVC. REQUIRED, SVC. COMPLETED, N/A. Rows include Visual Inspection Clean, No Leaks, BRAKES (Calipers, Rotors/Drums, Hydraulic Lines, Parking Brake Cable), SUSPENSION (Control Arms, Springs/Sway Bars, Shock Absorbers/Struts/Air Suspension, Gear/Rack & Pinion), DRIVETRAIN (Engine/Transmission Mounts, CV Joints/Boots, Axles/Differentials, Driveshaft/Universal Joints), OTHER (Frame, Tow Hooks, Exhaust System, Wheel Lugs (All), Air Deflector).

INTERIOR

INSPECT THE OPERATION/CONDITION OF ALL COMPONENTS; REPLACE OR REPAIR AS NECESSARY.

Table with 4 columns: Item, INSP. COMPLETED, SVC. REQUIRED, SVC. COMPLETED, N/A. Rows include LIGHTING (Interior/Ambient, Visor/Map/Glove Box, Instrument Cluster/Dash, Rear Compartment/Cargo/Storage Net).

All lamp assemblies and bulbs must be working.

Table with 4 columns: Item, INSP. COMPLETED, SVC. REQUIRED, SVC. COMPLETED, N/A. Rows include SEATING (Driver Seat/Functioning Controls, Passenger Seat/Functioning Controls, Rear, Third Row, Lumbar (All), Head Restraints (All), Heated/Cooling Seats, Seat Adjustment Power/Manual).

TRIM/CONTROLS

Table with 4 columns: Item, INSP. COMPLETED, SVC. REQUIRED, SVC. COMPLETED, N/A. Rows include Door/Trim/Armrest/Speaker Grilles (All), Floor Mats & Retainers, Headliner/Pillar Trim, Sill Plate/Kick Panel, Pull/Assist Handles.

STEERING WHEEL

Table with 4 columns: Item, INSP. COMPLETED, SVC. REQUIRED, SVC. COMPLETED, N/A. Rows include Overall Condition, Horn, Touch Controls, Tilt/Telescoping, Audio Controls.

AUDIO/VIDEO

Table with 4 columns: Item, INSP. COMPLETED, SVC. REQUIRED, SVC. COMPLETED, N/A. Rows include Radio (Buttons/Knobs Clean & Clear, All Features Function Properly), CD/Cassette, Speakers (All), Sync System (Reset), Navigation System/Disc, DVD Player/Headsets, Antenna.

OTHER

Table with 4 columns: Item, INSP. COMPLETED, SVC. REQUIRED, SVC. COMPLETED, N/A. Rows include Trunk & Gas Cover Release, Inside Rearview Mirror, Power Sunroof, Dash Controls/Driver Information Center, Clock (Check/Reset), Sun Visors/Coat Hooks, Cargo Area/Trunk, Accessory Power Outlets, Cupholders/Map Pockets/Storage.

EXTERIOR

REVIEW EXTERIOR ITEMS TO ENSURE THEY ARE CLEAN AND DAMAGE-FREE.

Table with 4 columns: Item, INSP. COMPLETED, SVC. REQUIRED, SVC. COMPLETED, N/A. Rows include GLASS (Windshield, All Side Glass Panels, Panoramic & Sunroof, Rear, Mirrors).

Replace glass if damage exists or crack larger than 3/16" exists. Must be aligned and sealed properly.

Table with 4 columns: Item, INSP. COMPLETED, SVC. REQUIRED, SVC. COMPLETED, N/A. Rows include LIGHTS (Headlamps, High Beams, Parking, Fog, Turn Signals, Hazards, Side Marker, License Plate, Backup/Reverse, Brake & High Mount Stop, Daytime Running Lamps).

All lamp assemblies and bulbs must be working.

Table with 4 columns: Item, INSP. COMPLETED, SVC. REQUIRED, SVC. COMPLETED, N/A. Rows include BODY PANELS (Bumper & Fascias Front/Rear, Grille/Hood/Trunk/Roof, Emblems/Nameplates, Bedliner (Trucks Only), Moldings/Appique, Fender/Panels Front/Back (All), Doors (All), Running Boards/Side Steps, Liftgate, Door or Pull Handles), OTHER (Wheels (All), Covers/Center Caps).

HYBRID & ELECTRIC VEHICLES

Table with 4 columns: Item, MEETS STD., SVC. REQ'D. Rows include Hybrid Battery (Inspect Air Intake), Battery Energy Control Module (Check Using Scan Tool), Starter/Generator Control Module (Check for Codes and Software Updates), Confirm Auto Stop, Confirm Auto Restart.

NOTES